Guidance for Creating a Community Benefits Plan for the Regional Clean Hydrogen Hubs

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CONTENTS

Disclaimer ........................................................................................................................................ 1
Introduction ...................................................................................................................................... 1
Community and Labor Engagement in Regional Clean Hydrogen Hubs ................... 2
  Process ........................................................................................................................................ 4
  Elements .................................................................................................................................... 7
    Background ............................................................................................................................ 7
    Social Characterization Assessment .................................................................................... 8
    Initial Stakeholder Analysis Summary .................................................................................. 10
    Engagement Methods and Timeline ..................................................................................... 11
    Two-way Engagement Statement .......................................................................................... 16
    Workforce and Community Agreements Statement ............................................................ 17
    Engagement Evaluation Strategy ........................................................................................... 18
    Resource Summary ................................................................................................................. 19
Investing in the American Workforce in Regional Clean Hydrogen Hubs .......... 19
  Process .................................................................................................................................... 19
  Elements ................................................................................................................................... 20
    Background ........................................................................................................................... 20
    Quality Jobs ............................................................................................................................ 21
    Workforce Development ......................................................................................................... 22
    Worker Rights .......................................................................................................................... 23
    Strategies, Milestones, and Timelines ..................................................................................... 24
    Resource Summary .................................................................................................................. 25
Diversity, Equity, Inclusion, and Accessibility (DEIA) in Regional Clean Hydrogen
Hubs ............................................................................................................................................ 25
  Process .................................................................................................................................... 26
  Elements ................................................................................................................................... 28
    Background ........................................................................................................................... 28
    Strategies, Milestones, and Timelines ..................................................................................... 31
Resource summary

Justice40 Initiative in Regional Clean Hydrogen Hubs

Process

Assess impacted communities and groups
Assess project benefits and where they flow
Assess negative impacts and where they flow
Assess Information Gaps
Background
Milestones and Timelines
Assessment of barriers to realizing benefits and minimizing negative impacts

Resource Summary

Have more questions?
DISCLAIMER

This Regional Clean Hydrogen Hubs guidance document (Guidance) is not a rule or regulation, and the recommendations it contains may not apply to a particular situation based upon the individual facts and circumstances. If there are any inconsistencies between a specific Regional Clean Hydrogen Hubs funding opportunity announcement (FOA) and the statements in this document, the FOA is the controlling document and applicants should rely on the FOA language.

INTRODUCTION

This document is intended to provide supplemental information to assist applicants developing a Community Benefits Plan (CBP) for the Regional Clean Hydrogen Hubs. As shown in the graphic to the right, Community Benefits Plans are based on a set of four core interdependent policy priorities: engaging communities and labor; investing in America’s workforce; advancing diversity, equity, inclusion, and accessibility; and implementing Justice40. These key principles, when incorporated comprehensively into project proposals and executed upon, will help ensure broadly shared prosperity in the clean energy transition. CBP FOA requirements are intentionally flexible to generate the best approaches from applicants and their partners that are responsive to the communities, workers, and groups impacted by their projects. In sections where there is overlap, applicants should point reviewers to more comprehensive efforts addressed elsewhere. This lets reviewers know that applicants are thinking about all these pieces holistically. Plans should be specific, actionable, and measurable: the idea is to move beyond vision or assessment into actionable goals, outcomes, and implementation steps as shown below.

- **Vision**: We affirm we care about justice / engagement / DEIA / quality jobs
- **Assessment**: We mapped or assessed underserved and overburdened communities / stakeholders / DEIA / quality jobs
- **Goals**: From our assessment and engagement, we know X is lacking, so we want to improve in X
- **Outcomes**: We know we have succeeded when Y (specific target) is reached
- **Implementation**: To achieve Y, [specific actor] has to do Z [in specific timeframe]
CBPs are scored at 20 percent of the overall technical merit review of proposals. This Guidance is designed to provide specific information and examples to aid applicants in developing a CBP that showcases their work in a way that is maximally responsive to DOE FOA requirements. For answers to common Frequently Asked Questions (FAQs), see: Community Benefits Plan Frequently Asked Questions (FAQs).¹

It is anticipated that the initial CBP will be more detailed for Phase 1 of the proposed project, but applicants should also describe in a higher level a summary of goals, outcomes, and implementation strategies the applicant would pursue in Phases 2 – 4.

As appropriate, DOE reserves the right to share non-procurement sensitive portions of information contained in CBPs publicly after awards are announced. However, during project selection and negotiations, which can take more than one year, the content in CBPs submitted in FOA applications is considered procurement sensitive and cannot be shared by DOE with the public. Applicants may share details of their CBP with stakeholders and other parties at their own discretion. For example, applicants may create a slide deck, factsheet, or other communication tool to communicate their plans and get feedback.

Applicants may include other elements in their CBP as well as supporting references.

COMMUNITY AND LABOR ENGAGEMENT IN REGIONAL CLEAN HYDROGEN HUBS

The Community and Labor Engagement section (“Engagement section”) should describe the applicant’s plans and actions to engage and partner with stakeholder groups in the community or communities most impacted by project development, such as underserved, overburdened, or disadvantaged communities and members of those communities; host communities; and labor unions representing workers or trades that will be needed for both construction and ongoing operations/production activities associated with the project. Other groups to engage with for project success include community-based organizations representing local residents and businesses, economic and workforce development organizations, local government, and emergency responders, but such engagement should be in addition to that targeted to worker organizations and the most vulnerable communities. By facilitating labor and community input, social buy-in, and accountability, such engagement can substantially reduce or eliminate stalls or slowdowns, and minimize other risks associated with the project. This engagement can lay the ground for negotiation of formal and legally enforceable agreements with labor unions and community partners.

¹ https://www.energy.gov/bil/community-benefits-plan-frequently-asked-questions-faqs
This section should also identify any federally recognized Indian Tribes, including Alaska native village or regional or village corporations (hereinafter, “Tribal entities”) for whom the proposed project may have implications (in addition to any Tribal project partners). DOE is and remains responsible for government-to-government consultation with any federally recognized Indian Tribes, including Alaska native village or regional or village corporations, about a proposed project.

The Engagement section should include descriptions of how stakeholders will be identified, methods of engaging stakeholders, mechanisms for continued and ongoing engagement, plans for community access to data on project impacts, strategies for incorporating feedback to continually improve engagement, and discussions of any plans and timelines for negotiating Workforce and Community Agreements.

Here, “engagement” differs from a plan to hold events or listening sessions (though the plan will likely reference holding these types of events). It also differs from communications, as traditionally understood in terms of a developer simply reaching out and providing information. Community and labor engagement is about relationship building leading toward partnerships, and one way to think about this section is a plan for creating and maintaining a relationship that leads to working partnerships. Engagement is also about building accountability – for example, through the use of Workforce and Community Agreements. Engagement should primarily focus on organizations directly representing a particular group of stakeholders, rather than with individuals representing themselves, although some elements of engagement may include meeting with individuals. This can help ensure traditionally excluded stakeholders and groups are given sufficient representation and also aid in the negotiation of Workforce and Community Agreements.

Building relationships and accountability with community, labor, and other stakeholder groups is critical to getting a project constructed (or not) and can hinge on how the Engagement section is approached and implemented. Moreover, the success of these relationship-building efforts bears not just on the relationships between a particular project, its workers, and its host community; it has the potential to impact the future deployment of hydrogen domestically and globally. Public engagement can make a difference: “Best Practices: Public Outreach and Education for Geologic Storage Projects”² offers some case studies of how public engagement helped align other DOE projects with community priorities; and “Promising Practices for Meaningful Public Involvement in Transportation Decision-Making”³ offers additional guidance and information. Additional resources for labor engagement include “Solar Power in Your Community”⁴ and “High-Road Workforce Guide for City Climate Action”⁵.

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² [https://netl.doe.gov/node/5828](https://netl.doe.gov/node/5828)
Process

There is no singular process for generating engagement plans, and successful plans will iterate and evolve throughout project phases and in response to stakeholder input and needs. Some common steps to engage with relevant communities and other groups are shown below:

- **Perform a social characterization analysis** that describes community dynamics, decision-making processes, etc.
- **Identify stakeholders, especially those that are most impacted by project development**, including organizations representing under-represented or disadvantaged communities and members of those communities.
- **Identify goals** for stakeholder engagement. This is informed by the social characterization analysis and is the first step in creating the Engagement Methods and Timeline subsection.
- **Choose methods** of stakeholder engagement suited for those goals and **prepare a timeline** for implementing the methods that tracks with project activities. This activity should include an analysis of opportunities for two-way engagement and Workforce and Community Agreements, which will be described in the relevant element of the Engagement section.
- **Specify roles** for who will be responsible for conducting engagement activities and continuing relationship-building with community organizations.
- **Identify feedback and evaluation strategies** that will measure whether engagements are successful, in the eyes of the H2Hubs team as well as the community members and stakeholders the team is working with.
- **Specify the resources needed** to carry out the engagement plans.

*How to engage with workforce organizations including labor unions*

The process for engaging workforce organizations including labor unions can be different than other communities or groups.

The first step to engage with labor unions is to identify the project’s potential employment impacts. This includes identifying which classification will be needed across every project phase, as well as the labor unions that represent them. This includes not only workers who are operating on the project site, but also those supporting off-site activities, including those working in transportation and along the supply chain. It also requires identifying workers, and the unions that represent those workers, whose livelihoods will be impacted by the project, including those whose jobs may be lost or displaced.

Finding the relevant unions and the appropriate union contacts may take time and research. There could be several different unions with overlapping trade jurisdictions in a geographic area; be aware that contact with only one union for a certain trade may not be best practice. Working with local Building and Construction Trade Councils, Central Labor Councils, and State Labor Federations—which often exist at the local and/or county level and which may comprise many local unions involved in infrastructure work—can offer a good starting point for identifying and connecting with
Guidance for Creating a Community Benefits Plan for the Regional Clean Hydrogen Hubs

local union groups. However, not all relevant unions will be members of these councils. Additionally, some unions have national and local branches; working with national chapters may help project teams identify and connect with local affiliates.

Every union has its own mission, priorities, and concerns, and taking the time to understand each union can help support effective engagement. Unions often maintain websites to outline their mission and priorities, share news about their latest actions and public statements, and provide resources for members. Their statements or actions may also be recorded in public records and news sources. In addition to reviewing these resources, the High-Road Workforce Guide for City Climate Action⁶ suggests initiating introductory, brief, and informal conversations with identified labor unions, both to introduce the project and its goals, and to understand the concerns, priorities, and initiatives of each union. The DOE’s Solar Power in Your Community guide⁷ offers additional guidance on union engagement.

Here are some examples of processes to use when engaging with these entities:

- **Labor Unions**: It is advantageous to engage with labor unions who already represent workers in relevant industries and facilities.
  - **Construction Unions**: Most large projects will involve many different unions, as they all represent trades with different skill sets. For construction activity, reaching out to the national, state, or local headquarters office of a building trades council can be an effective first step. Building trades councils are comprised of construction unions and have experience working with contractors and project owners on project labor agreements.
  - **Manufacturing, Production, and other Unions**: For ongoing operations and production activities, reaching out to the national headquarters office of a relevant industrial union can be an effective first step to connect with their local affiliates.

- **State and Local Workforce Development Boards**: Workforce Development Boards (WDB) direct federal, state, and local funding to workforce development programs⁸. They also oversee the American Job Centers, where job seekers can get employment information, find out about career development training opportunities, and connect to various programs in their area.

- **American Job Centers**: American Job Centers (AJCs) provide free help to job seekers for a variety of career and employment-related needs⁹. Nearly 2,400 AJCs, funded by the U.S.

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⁸ Find your state and local Workforce Development Board at: [https://www.careeronestop.org/LocalHelp/WorkforceDevelopment/find-workforce-development-boards.aspx](https://www.careeronestop.org/LocalHelp/WorkforceDevelopment/find-workforce-development-boards.aspx)
⁹ Find an American Job Center here: [https://www.careeronestop.org/LocalHelp/AmericanJobCenters/american-job-centers.aspx](https://www.careeronestop.org/LocalHelp/AmericanJobCenters/american-job-centers.aspx)
Department of Labor’s Employment and Training Administration, are located throughout the United States.

**Pre-Apprenticeship Programs:** Pre-Apprenticeship is a program or set of strategies that is designed to prepare individuals to enter and succeed in a Registered Apprenticeship Program (RAP). Quality pre-apprenticeship programs\(^{10}\) can play a valuable role in providing work-based learning to help people prepare for an entry-level RAP. While Pre-Apprenticeship programs have varied designs and approaches, the Department of Labor has outlined the elements of a quality pre-apprenticeship program that can place an individual on the potential career pathway to employability through a RAP\(^ {11}\).

**Registered Apprenticeship Programs:** Registered Apprenticeship is an industry-driven, high-quality career pathway where employers can develop and prepare their future workforce, and individuals can obtain paid work experience, receive progressive wage increases, classroom instruction, and a portable, nationally-recognized credential\(^ {12}\). Registered Apprenticeships are industry-vetted and approved and validated by the U.S. Department of Labor or a State Apprenticeship Agency. RAPs enable and energize more employers to participate and provide them access to larger talent pools that have been trained for entry-level to management positions, thereby meeting industry demands and reducing unemployment rates across the country.

**How should Tribal engagement be approached?**

In the event of an award for a project in, or with significant impacts on, tribal communities, the awardee will provide information to support DOE’s development of a Tribal engagement plan that acknowledges each Tribe’s consultation policies, traditions, and expectations, and adheres to DOE Order 144.1 on Tribal consultation, with the hope that appropriate mitigation will be identified through government-to-government consultation to offset any such potentially adverse implications.

DOE is and remains responsible for government-to-government consultation with any federally recognized Indian Tribes, including Alaska native village or regional or village corporations, about the proposed project.

The federal government has affirmed its commitment to Tribal engagement through federal law, agency policy, and Executive Orders and Memoranda.\(^ {13}\) This commitment was reaffirmed in the “Memorandum on Tribal Consultation and Strengthening Nation-to-Nation Relationships”:

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\(^{10}\) Find and connect with a local pre-apprenticeship program here: [https://www.apprenticeship.gov/apprenticeship-job-finder](https://www.apprenticeship.gov/apprenticeship-job-finder)

\(^{11}\) [https://www.apprenticeship.gov/employers/explore-pre-apprenticeship](https://www.apprenticeship.gov/employers/explore-pre-apprenticeship)

\(^{12}\) Find and connect with a Registered Apprenticeship program here: [https://www.apprenticeship.gov/apprenticeship-job-finder](https://www.apprenticeship.gov/apprenticeship-job-finder)

American Indian and Alaska Native Tribal Nations are sovereign governments recognized under the Constitution of the United States, treaties, statutes, Executive Orders, and court decisions. It is a priority of my Administration to make respect for Tribal sovereignty and self-governance, commitment to fulfilling Federal trust and treaty responsibilities to Tribal Nations, and regular, meaningful, and robust consultation with Tribal Nations cornerstones of Federal Indian policy. The United States has made solemn promises to Tribal Nations for more than two centuries. Honoring those commitments is particularly vital now, as our Nation faces crises related to health, the economy, racial justice, and climate change — all of which disproportionately harm Native Americans. History demonstrates that we best serve Native American people when Tribal governments are empowered to lead their communities, and when Federal officials speak with and listen to Tribal leaders in formulating Federal policy that affects Tribal Nations.  

**How do we know if our Engagement section is well developed?**

An inadequate plan will have vaguely defined aims or reiterate the existing landscape and social characterization without specifying strategies for implementing the plan.

A good plan will define the scope, schedule, personnel, and budget to enact the plan, as well as identify key community and labor partners. A good plan will specify organizations and entities representing traditionally excluded stakeholders and those most vulnerable to project impacts, including frontline communities and labor union(s) representing affected workers, and implement strategy to meaningfully engage them. A good plan will also evidence being two-way, meaning that project developers respond to community concerns and make decisions based upon them, and will discuss any plans for Workforce and Community Agreements.

**Elements**

This section should include the elements listed below. Please use headers to delineate elements. Methods, two-way engagement statements, and plans for Workforce and Community agreements are the core of the Engagement section and DOE recommends these should comprise the majority of the information provided.

**Background**

The background provides a brief narrative description of prior efforts by members of the applicant’s project team to engage communities, labor, and other stakeholder groups relevant to this proposed project—with a focus on those most impacted by project development. It is typical that projects may have multiple of these impacted groups with which they may have different histories and which may require different plans. Applicants should engage with all relevant groups: for example, applicants should engage with both frontline communities and labor rather than frontline communities or labor. The Background element could answer some of the following questions:

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• Which labor unions, environmental justice organizations, and organizations representing under-represented or disadvantaged communities and members of those communities have been engaged and what was the nature of the interaction? What is this project team’s history of engagement, if any, with other organizations and groups? Were these local, state, or national groups? On what scales has engagement happened? What methods have been used in engagement?
• What has the timeline of this engagement been?
• Would these engagements be characterized as one-way (e.g., communication of materials or information) or two-way (listening to ideas, creating a dialogue)?
• What are some key learnings that will shape your approach to engagement going forward?
• What were the results of the engagement?
• Were agreements reached detailing commitments and responsibilities?
• How were those agreements documented? Did the engaged parties sign these agreements?

If there has not been any engagement to date, note this here with a brief explanation.

Social Characterization Assessment
The Social Characterization Assessment (SCA) element provides a brief summary of the current and historical social, cultural, economic, labor, and environmental landscape, decision-making structures, and other relevant information about the project’s affected areas and groups.

Conducting an SCA is a first step of “getting to know the area” that should be completed before conducting a more structured stakeholder identification. An SCA attempts to specify sources of influence and conflicts and establish a foundation for proactive engagement around major projects. While stakeholder analysis or stakeholder identification can produce lists of top-of-mind stakeholder groups with whom applicants are already familiar, it can leave out historically excluded stakeholders—SCAs provide a means of looking more deeply at the history and context of the area to inform later stakeholder analysis.¹⁵ Not only will the SCA lead to more inclusive engagement, it will allow applicants to consider the different levels of influence and power different stakeholders have, as well as how prior development and decision-making processes may impact future plans.

An SCA can use a variety of methods (e.g., desk research, stakeholder interviews, media analyses, and surveys) to provide social context for the project’s affected area and to identify the influence of private interests (e.g., property owners, industry); the history of labor and workforce in the area; the economic history and current economic structures of the community; the history of trust/distrust among or between community, government, and industry; experience with disasters; how the area is planning for climate change; and the strength of local media.

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A good SCA will consider the entire project’s affected areas—geographic and dispersed. Consider not just the project site but major support sites such as burrow pits or lay-down yards; additional land required for facility operation (including required buffers and energy sources); necessary inputs for the project (e.g., water); utilized infrastructure (e.g., transportation routes); local and regional workforces and commuting areas; and areas of air, noise, and light pollution. By recognizing a broader geographical and dispersed affected area during the SCA, applicants can more readily identify typically excluded or overlooked stakeholders, and those most vulnerable to project impacts.

Below is a non-exhaustive list of recommended resources and activities that can help applicants carry out an SCA. This may be a good place to reference the Justice40 Initiative and Investing in the American Workforce sections of the CBP.

- Conducting a literature review of similar projects, outcomes, challenges, and opportunities using academic, public or private (e.g., government agencies or non-governmental organizations (NGOs)), and popular sources.
- Reviewing local and regional media outlets (e.g., newspapers, radio, television), municipal and county archives (e.g., websites, meeting notes), and industry and advocacy sources (e.g., websites, blogs, press releases, recorded presentations) for information related to energy and environmental justice, economic development and impacts, and climate change topics, broadly defined.
- Conducting preliminary interviews with existing contacts and identified stakeholders to discuss the social aspects of the project landscape.
- Conducting public opinion surveys that are representative of the community as a whole and oversample populations that are historically underrepresented.
- Contacting stakeholders of similarly situated projects to discuss their engagement strategies and challenges they faced in the planning process.
- Using the US Census Data Dashboard\(^\text{16}\) to examine the demographic and socioeconomic characteristics of the affected area (e.g., race and ethnicity composition, median income, poverty rate, educational attainment, unemployment rate, employment by industry).

Below is a non-exhaustive list of ways to present this information:

- Maps and/or other geospatial analyses showing the distribution of various social, economic, and environmental variables and how they may vary over time.
- Tables that illustrate the demographic and socioeconomic characterization of the affected area, possibly comparing the positions of disadvantaged communities, industry, and decision-makers on various project-related issues.
- Diagram showing the linkages and relationships between various stakeholder groups, highlighting points of agreement and contention.
- Timeline of key social, economic, and environmental developments that have impacted the affected area and allows the applicant to speak to cumulative effects.

\(^{16}\) https://data.census.gov/cedsci/
Initial Stakeholder Analysis Summary
The Initial Stakeholder Analysis Summary element describes how stakeholder analysis was done and provides description of stakeholders.

Whereas the SCA provides a foundation to understand the project impacted area(s) history, culture, decision-making structures, and more, the initial stakeholder analysis element should identify specific stakeholder groups relevant to the project. Groups specifically recommended for analysis include those most impacted by project development, such as underserved, overburdened, or disadvantaged communities and members of those communities; host communities; and labor unions representing workers or trades that will be needed for the project. The stakeholder analysis summary may also include industry and technical experts; federal, Tribal, state, and local decision-making bodies; representatives of local communities and Tribal entities; private sector actors; environmental non-governmental organizations; entities focused on education, public health and safety, and/or community planning; and concerned members of the public.

As with the SCA, it is recommended that the identification of key stakeholder groups considers potential groups that could be directly and indirectly impacted by the project – including those impacted by project inputs and outputs (e.g., energy inputs, workforce needs, waste streams, transportation).

Below is a non-exhaustive list of ways to identify potential stakeholders. This section can also reference the Justice40 Initiative and Investing in the American Workforce sections of the CBP.

- Overlaying the project affected areas with datasets that represent various indicators and communities. For example, this could include overlaying the project affected area with the DOE’s Disadvantaged Communities dataset, the Environmental Protection Agency’s (EPA) Brownfield Properties dataset, the Interagency Working Group on Coal and Power Plant Communities and Economic Revitalization priority energy community dataset, and/or the Department of the Interior’s Bureau of Indian Affairs’ Indian Lands dataset.
- Identifying fence-line communities (communities adjacent to industrial sites) based on the location of the project. Once identified, applicants can engage directly with members of those communities, or can search for organizations that represent various community interests.
- Mapping project inputs (like water), then identifying the people and communities that rely on those inputs.
- Using county assessor records to identify some of the area’s largest property owners.
- Using state and local government websites to identify offices that work in the affected area (e.g., municipal planning and development, county public health).
- Using city and county meeting minutes to identify organizations that routinely attend meetings and speak about related issues.
- Conducting website and media outlet searches for individuals and groups that work in or around the affected area or work on the topic of interest, broadly defined.
How to include traditionally excluded stakeholders

The first step, done through both SCA and stakeholder identification, is to gather information on not just which stakeholder groups are traditionally excluded, but why. This may include reaching out to key individuals one-on-one to learn about potential barriers and opportunities for involvement in the project. Some of these may be logistical (e.g., meetings in places without public transport or at inconvenient times, no access to information about meetings, information only in English), and it should be relatively clear how to address these (e.g., select different locations, provide childcare, offer information and facilitation in multiple languages, provide food). However, other disincentives to engage might arise from power dynamics or the content and structure of previous meetings, and these may require further discussions with traditionally excluded stakeholders to identify and address. Such discussions may also be held with organizations representing particular groups of traditionally excluded stakeholders, which could help set the groundwork for Workforce and Community agreements.

Do we need a stakeholder analysis matrix?

While not required, applicants may take steps to categorize stakeholders if desired. For example, stakeholders can be grouped into sectoral and geographic categories.

Engagement Methods and Timeline

The Engagement Methods and Timeline element describes the methods and timelines for engaging with stakeholders and may be presented in a manner that fits the applicant’s project (e.g., Gant charts, tables, or more descriptive matrices).

As part of the application, applicants should develop an engagement plan that includes when and how they will engage communities, labor, and other stakeholders, as well as the objectives for the engagement. This should include a description of specific methods that will be used. Methods should be matched to both project phases and goals (setting engagement goals is described below). For example, during the project development phase, the team may set engagement goals of eliciting project design feedback from frontline communities and local labor unions relevant to project. The corresponding method could be to hold listening sessions at a local community center and at labor union meetings.

Applicants should specifically describe how these methods will be extended to include traditionally excluded stakeholder groups (e.g., disadvantaged communities, frontline/fenceline communities, labor unions, Tribes). Workforce and Community Agreements can be one way to provide an avenue to meaningfully include traditionally excluded stakeholders and provide real benefits; applicants can reference the section below as applicable. Applicants are encouraged to describe how they will ensure that stakeholders and communities will not be unduly burdened by demands for engagement. This can involve talking to people about how they would like to be
engaged (e.g., mediums, locations, timing) to design engagement that is less burdensome. Finally, these engagement methods should be designed and advanced with consideration to a larger process leading to partnership with communities, including through recognized representatives or intermediaries.

**Setting engagement goals**

Setting internal goals for engagement is important, as is identifying the goals stakeholders and communities have for the engagement process.

In this element, applicants can describe time allotted for internal discussions of goals (including who from the organization needs to participate in these discussions), as well as external discussion of goals with the identified stakeholders and communities. The latter can be done as “pre-engagement” conversations and/or folded into the agendas of initial engagement activities.

Guiding questions for a discussion of engagement goals include:

- What parts of this project (e.g., location, technical characteristics, implementation) could be changed according to community and labor input?
- Where are the opportunities for community and labor organization input to shape what happens in the project?

Goals will vary based on project stage, but might include:

- Listening to concerns, including comments regarding cumulative impacts and siting, in order to do research and/or provide information on specific concerns and collaborate on how to address those concerns
- Discussing how communities want to access or participate in creating data about the project and its impacts
- Understanding what communities and workers identify as potential benefits and determining strategies to achieve those benefits, including through Workforce and Community Agreements
- Determining any project enhancements to maximize community benefits and support
- Understanding pathways for formal partnership with communities, including through recognized representatives or intermediaries.

When planning engagement, it can be helpful to consider that social acceptance of a project is rarely the best goal for engagement. Typically, there is not usually one entity that can grant acceptance; some communities within a geographic area might support the proposed project while others do not. Additionally, social acceptance, even if granted, can fluctuate and be revoked. A strength of Workforce and Community Agreements is that they can help settle disputes ahead of project deployment, strengthen civic participation, increase worker empowerment, secure the required

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17 To learn more about participant fatigue in community-based research, see: [https://www.montana.edu/energycommunities/ResearchFatigueCourse/unit_5/Unit5HowToLimitResearchFatigue.html](https://www.montana.edu/energycommunities/ResearchFatigueCourse/unit_5/Unit5HowToLimitResearchFatigue.html)
workforce, and equitably align the resources and needs of local workers and communities with the benefits and opportunities of new projects.

Choosing methods of engagement and building a timeline

At this point, applicants should have an analysis of stakeholder groups that, at a minimum, includes traditionally excluded stakeholders, and it is recommended to take into account historical context and power dynamics as well as other concerns within the community that might intersect the project. This analysis, along with the applicant’s planned project schedule, will enable building an engagement timeline that matches particular methods to both project phases (understanding the potential for these to change, including based on engagement activities) and also engagement goals.

Establishing a match between project phase and engagement method is important for cost effective and timely execution of the project, as well as making sure engagement covers the full project life cycle (design and permitting, construction, operation, and decommission/demolition). Building relationships with stakeholders takes time and transparency. Thus, an effective Engagement section should allocate sufficient time for relationship building, incorporating or responding to input, sharing the results of engagement with the community, and any plans for negotiating formal agreements with labor and community partners.

Different methods of engagement correspond to different project phases and objectives. Each method will require different investments of time and funding. Applicants should clearly identify when in the project timeline engagement is expected to occur and what type of engagement is planned. For example, in the design/permitting phase, applicants might be focusing on community outreach, education, and information gathering. The method of engagement could be information sharing on a project website or social media account or participation by the project team at community events (e.g., setting up a booth at a community health fair or grocery store).

As the project develops and stakeholder identification matures, the H2Hubs team can carry out more targeted engagement activities like focus groups with specific sectors and/or participatory mapping exercises with communities. As engagement activities become more involved, it is important for H2Hubs teams to have a plan to receive, analyze, and incorporate or respond to stakeholder input.

It is increasingly the standard to offer a mix of virtual and in-person engagements; bear in mind that each may be more or less accessible to different groups. Some methods of engagement, here abridged and adapted from WRI’s “Guidelines for Community Engagement in Carbon Dioxide Capture, Transport, and Storage Projects”¹⁸, include:

- Public hearings: Formal public hearings are often required by regulation. They can involve logging questions from members of the public, or a time allotment for people to comment.

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Guidance for Creating a Community Benefits Plan for the Regional Clean Hydrogen Hubs

- **Town hall meetings**: More of an open forum than a formal public hearing; can be convened by the developer, government, or regulator.
- **Open house**: Often includes information or education about a project; may be done before town hall meetings and public hearings.
- **Informal, targeted chats**: These involve short presentations to targeted audiences (e.g., local business, environmental NGOs), followed by open discussion.
- **Focus groups**: A way to learn more initial reactions and ideas from a select group. On one hand, these can be very valuable in early stages when developing more concrete Engagement sections; on the other hand, if only select people are invited (which may be inevitable because of the small size), they can be viewed as exclusionary.
- **One-on-one meetings**: These can be valuable for developing relationships, but best practice is to conduct them transparently because perceptions of a developer secretly meeting with people can undermine trust.
- **Facilitated discussions**: These involve facilitation by a (typically trained) third-party.
- **Virtual workshops**: These can combine aspects of the above formats (open houses, informal chats, town hall meetings).

Further advice on methods and execution:
- Engage early with methods that are not a formal process (e.g., required by the National Environmental Policy Act (NEPA)) as the first engagement. This can build trust, enable collaboration on issues or challenges earlier in the project, and lead to better outcomes and project success.
- Use a combination of methods and do so with transparency. Ensure that one-on-one meetings are disclosed and that entities are given equal chances to participate.
- Respond to questions and designate a person whose job it is to follow up on those questions in a timely manner if the questions are not answered on the spot. Summarize the discussion and disseminate the information for clarity and transparency.
- Consider involving third parties who can weigh in on the robustness and validity of the information provided during engagements.

**Establishing roles and responsibilities**

Defining roles in the Engagement section will be highly specific to the organization and project. Applicants may describe designated personnel to serve as representative(s) to liaise with the community; and may also hire an outside person to conduct relationship-building. Things to consider when defining roles include: preserving institutional knowledge (it is hard to maintain a relationship if the person responsible keeps changing), decision-making authority, expertise and training of individuals, integration with other project activities, and interpersonal skills. If contracting with external parties for stakeholder engagement support, consider that different consultancies may have different strengths with different types of stakeholders.
To ensure all necessary roles and responsibilities are identified, it is important to specify roles and responsibilities related to any planned partnerships with labor unions, community organizations, institutions, nonprofits and local businesses.

Crafting milestones
Thoughtful milestones can enable successful engagement by tying engagement to project activities and decisions, creating transparency and accountability, and providing a shared vision for the project plan. Major milestones and work descriptions relevant to the plan, and those that lead to formal agreements with labor and community partners should align with and be included within the overall project schedule and workplan. Work performed under the CBP will be monitored by DOE as specified in the FOA.

Example of milestones that could be a part of an Engagement section
Below is an example of a series milestones that could be a part of an Engagement Methods and Timeline element for a H2Hubs CBP.

- By month three: host a listening session, invite at least ten community-based organizations concerned with environmental justice, and host a second listening session if less than five of these organizations participate.
- By month five: publish a presentation and written fact sheet in at least two different languages used within the community that answer questions heard in the above-mentioned listening session.
- By month seven: present these materials at least twice (at least once in-person and once virtually) and receive feedback using transcribed and digitally posted comments to record feedback. The total audience of these presentations should be at least fifty people not affiliated with the project and should reflect at least five different community-based organizations.
- By month nine: receive written and oral comments from the community on how the project could change to respond to community concerns surfaced in the listening sessions, host an internal meeting to evaluate findings of engagement, and make a plan for incorporating these findings into project planning/decisions.
- By month twelve: write a public report of prior engagements to share with attendees to document how their feedback/input was used in project planning and let them know of future opportunities to engage in an ongoing manner throughout the project lifecycle.
- For each step, report relevant data to DOE.

Note: This example is a small subset of activities that could be undertaken: engagement plans should be sure to include accountability measures. For more information on Community
If SMART (Specific, Measurable, Achievable, Relevant, and Timely) milestones are used, some tips include:

- For “Specific”, make goals narrow and concrete—this will enable the measurability.
- For “Measurable”, identify what data or evidence can be used to assess whether the project team is making progress towards or achieve the goal.
- In terms of “Achievable”, knowing benchmarks, as well as where other companies or organizations are, can help calibrate what is achievable. This should also take into account the time and resources available to implement this goal.
- In terms of “Relevance”, consider the goals identified for engagement.
- With “Timely”, consider setting interim milestones on the way to a larger goal.

### Two-way Engagement Statement

The Two-way Engagement Statement describes how the engagement process can shape project outcomes. Previous engagement and research, including responses to the Request for Information, have shown that environmental justice groups and community-based organizations prioritize involvement in monitoring and siting decisions, while labor unions and workforce development organizations prioritize local hiring, wages, and benefits, and that two-way engagement and opportunities to influence the project are strongly desired. Workforce and Community Agreements (described in the following section) can be a powerful mechanism for accountability and two-way engagement and can be referenced here as applicable.

Important elements of a two-way engagement statement include:

- **A list of the points in the project where engagement can impact project decisions or project characteristics.** Are milestones incorporated into the integrated project schedule (IPS) that influence project direction based on community engagement results?

- **A discussion of whether there is a pathway for the project to propose multiple sites or consider changing the proposed site based on project learnings from engagement, Justice40, workforce, or other societal considerations.** If there is, please describe.

- **A discussion of community participation in and access to monitoring.** What plans exist to support platforms that allow community members to access or share data on project impacts, e.g., plans for participatory monitoring and third-party monitoring, including monitoring post-closure if relevant? What plans are there to add technical or monitoring capabilities that the community requests to increase community benefits or reduce risk of impacts? This discussion could include things like:

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What is proposed for monitoring and why (for example, fugitive dust during construction or pollutants during operation, which may be monitored as a permit condition or company voluntary monitoring)

- The sort of equipment and resources that are required for monitoring
- Prospective organizations to reach out to about partnering with
- Platforms on which data can be accessed and analyzed
- Processes for collaborating on monitoring scope and activities (e.g., this could be part of a Workforce and Community Agreement)

- **A discussion of the terms and conditions of delivering community benefits** and mitigating harms from hosting the project. How will two-way engagement support identification of what benefits could flow to the community and how these benefits and impacts could be calculated and reported? Identify and discuss both direct and indirect benefits and impacts. This can reference the Justice40 Section as appropriate.

- **A discussion of the terms and conditions of employment** (e.g., working conditions, salaries, and compensation, working hours, and benefits) and other matters of mutual interest to the applicant and workers. These issues might include: above inflation salary increase; paid overtime; night shift allowance; annual bonus; paid study leave; provident fund; medical aid; **compensation** for workplace injuries and deaths; guaranteed maternity leave; family responsibility leave; provisions for childcare when working overtime or working away from home; reasonable working hours; safe working conditions; commitment to hire local workers and workers from economic disadvantaged communities. This can reference the IAW section of the CBP as applicable.

- **A description of the extent to which the host community or communities and labor organizations have already indicated support for the proposed project.**

### Workforce and Community Agreements Statement

This element describes any plans by the applicant to negotiate Workforce and Community Agreements. A Memorandum of Understanding (MOU) with respective community and labor organizations committing to work toward such agreements could be a good indicator of steps taken. Use of such agreements have the potential to facilitate community and labor input and social buy-in, identify how concerns will be mitigated, and specify the distribution of community and economic benefits, including job quality, access to jobs and business opportunities for local residents, and mitigating community harms, thus reducing or eliminating these types of risks. If there are opportunities for co-ownership or a community stake, applicants should discuss that here.

DOE supports the negotiation of Workforce and Community Agreements because these agreements help settle disputes ahead of project deployment, strengthen civic participation, increase worker empowerment, secure the required workforce, and equitably align the resources and needs of local workers and communities with the benefits and opportunities of new projects. Robust Workforce and Community Agreements:
Guidance for Creating a Community Benefits Plan for the Regional Clean Hydrogen Hubs

- Are negotiated between the project developer and an inclusive, representative, and accountable coalition of community and labor partners;
- Are legally enforceable with clear metrics, timelines, transparency, and reporting processes; and,
- Assign roles and responsibilities to determine compliance and outline processes to address non-compliance.

For information on the following topics, see the Community Benefits Plan Frequently Asked Questions (FAQs).

- What are Workforce and Community Agreements?
- What is DOE looking for related to Workforce and Community Agreements in funding proposals?
- What is a Community Benefits Agreement?
- What is a Community Workforce Agreement (CWA)?
- What is a Project Labor Agreement (PLA)?

Engagement Evaluation Strategy

The Engagement Evaluation Strategy element describes mechanisms for eliciting, addressing, and tracking feedback. This element should include plans for activities to evaluate the success of engagement, including evaluating community and stakeholder perceptions of the progress. Incorporating feedback on each event and throughout the engagement process is important in iteratively improving the plan.

Ways of collecting insight could include:
- Post-event questionnaires and surveys, though these may have a low response rate
- Targeted one-on-one follow-ups – it is important to include both stakeholders who seemed very engaged and stakeholders who seemed less engaged
- Feedback from an advisory board of stakeholders
- As much as possible, try to avoid self-selecting information collection as it may not represent the range of community members

An effective engagement evaluation strategy will include a system for tracking feedback so that changes can be detected over time.

Note that there are times when some of these activities might not be appropriate. Systematically collecting data from people may raise concerns about how personal data is used or shared. It is important to clearly communicate how any response given will be used. Collecting data can also fatigue individuals—it is important not to increase the engagement burden to community members solely to satisfy reporting requirements. At the same time, failing to evaluate or check in about how the engagement process is going could mean missed opportunities for improving it. We recommend being conscious about selecting evaluation methods and getting input from an advisory council about the best mechanisms for a “do no harm” approach. It is also critical to be clear about how the feedback from any structured approach will be shared and whether it will be anonymized, so
participants can decide whether they want to provide this feedback. Applicants should follow, as appropriate, federal requirements for human subjects research.\textsuperscript{20}

**Resource Summary**

This element provides a summary of project resources dedicated to implementing the Engagement section. This should include information about staff (number, time on project, and experience), facilities, capabilities, and budget (both federal and cost share) that will support implementing engagement activities.

# INVESTING IN THE AMERICAN WORKFORCE IN REGIONAL CLEAN HYDROGEN HUBS

The Investing in the American Workforce section is intended to be a systematic way for applicants to describe their plans for job creation, quality jobs, inclusive recruitment and hiring, worker rights, workplace safety, and investments in worker training. This section can create a roadmap for how applicants plan to identify, measure, meet, and track these goals.

Investing in America's workforce means shifting from seeing 'labor as a cost' to 'labor as an investment.' DOE's investments seek to create domestic energy and supply chain jobs with good pay, benefits, predictable schedules, and with assurances that workers will have a free and fair chance to join or form a union. Investing in workers includes hiring workers as employees rather than through temp agencies or as independent contractors. It also means fostering safe, healthy, and inclusive workplaces free from harassment and discrimination. Investing in American workers involves making investments in training, education, and skill development and supporting the corresponding mobility of workers to advance in their careers. By supporting such employment practices, DOE seeks to ensure that the efficiency, ingenuity, and high skill of the American workforce is the foundation of America’s competitive advantage in the global energy industry and related supply chains.

Applicants may wish to cross-reference the Engagement and DEIA sections. It is important to think of the Investing in the American Workforce section as one interconnected piece of a bigger story that describes how the project will meet broader calls for justice, equity, inclusion, and quality jobs, and engagement.

**Process**

There is no singular process for generating an Investing in the American Workforce (IAW) section, and successful IAWs will iterate and evolve throughout project phases and in response to stakeholder input and needs. An effective IAW will demonstrate the applicant understands the issues

\textsuperscript{20} https://www.hhs.gov/ohrp/regulations-and-policy/regulations/common-rule/index.html
involved in the creation of quality jobs and the development of a diverse, skilled workforce; will address what success looks like and what changes will occur if the IAW is successfully implemented. Completing the Investing in the American Workforce (IAW) is set within the context of ongoing engagement, considerations of equitable access to programs and opportunities, past performance, and future plans. Some common steps to create the IAW section are shown below:

- Characterize the quality of the jobs that will be offered in both construction and ongoing operations;
- Determine the types and level of investments needed for workforce education and training;
- Characterize prior and ongoing engagement with labor unions, community colleges, and other workforce organizations (this is a good place to reference the Engagement section);
- Identify methods to support workers’ rights, including a free and fair chance to join a union, and how to signal commitment to workers’ rights to the workers;
- Specify how workplace health and safety and worker rights will be supported in the workplace, in both construction and ongoing operations;
- Create plans or revise existing mechanisms to track and address retention; and,
- Identify plans and resources needed to achieve goals in each of these areas.

Applicants are encouraged to review the Community Benefits Plan Frequently Asked Questions (FAQs) for additional information.

**How do we know if our IAW section is well developed?**

An inadequate IAW section may have vaguely defined and/or disjointed aims, without specifying implementation strategies.

A strong IAW plan will look across short, medium, and long-term time horizons to cohesively and holistically map the potential to create and support quality jobs and workforce development. It will fully consider the benefits and impacts that the project will have on jobs and workers across every phase of the project and across dispersed geographic areas (i.e., both within and beyond the project host site). A good plan will define the scope, schedule, personnel, and budget to enact the plan, as well as identify key partners and relevant labor unions. A good plan will also evidence being two-way, meaning that project developers respond to worker and union concerns and make decisions based upon them. Effective IAW plans will also build on, and work in concert with, the Engagement and DEIA plans. This includes discussion of Workforce Agreements and could also include using the social characterization assessments and stakeholder analyses to understand community needs and priorities, then identifying opportunities to tailor workforce development to support these aims.

**Elements**

This section should include the elements listed below. Please use headers to delineate elements.

**Background**

The background should briefly describe the H2Hubs team’s previous and planned efforts to provide above average pay and benefits; properly classify employees in both the construction and ongoing
operations phases; support the rights of workers to have a free and fair chance to join a union; and invest in equitable workforce development efforts. Applicants may briefly include information on proactive engagements or existing relationships with community and labor organizations (or reference the Engagement section); prior experience with Project Labor Agreements, Community Workforce Agreements, or other Collective Bargaining Agreements; lessons learned from prior efforts to provide quality jobs and equitable workforce development; and any other relevant information.

Quality Jobs

This section should include a cohesive description of plans to attract, train, and retain a skilled and diverse workforce for both construction and ongoing operations, production, maintenance, and decommissioning activities to ensure project stability, continuity, and success. The anticipated quality of jobs may be indicated in a variety of ways—for example through specifying wages, benefits, opportunities for wage progression, classification as employees, jobs for in-state workers. Worker-specific “Workforce and Community Agreements” are another way to signal quality jobs—applicants should discuss plans for such mechanisms in the Engagement section.

Human resources policies and procedures, regularly scheduled trainings, plans for offering skills-based assessments that could take the place of required credentials, and employee-led planning efforts may also be discussed, but should not be the primary indicators of job quality.

For more information on what constitutes a quality job, see the Community Benefits Plan Frequently Asked Questions (FAQs).¹

Guiding questions for applicants include:

- What strategies will be used to fill the jobs the applicant plans to create?
- Based on the jobs that will be created as a direct result of the project, what mechanisms will be used for each job category to ensure quality?
- How will these jobs be sufficiently attractive to skilled workers in a tight labor market?

Based on the below indicators of job quality, describe specific mechanisms to ensure job quality for 1) Construction jobs and 2) Ongoing operations jobs. Indicators of job quality which may be described include, but are not limited to:

- Family-sustaining wages;
- Employer-sponsored Heath insurance and pension/retirement coverage options;
- Work-family benefits, such as paid family and medical leave, paid sick leave, other paid time off, and mental health supports;
- Employer investments in training, such as safety and health management programs that include hazard prevention and control, safety and health training, and anti-harassment training;
- Caregiving supports like flexible schedules, telework, childcare facilitation, and back-up childcare;
- Predictable scheduling; and,
Guidance for Creating a Community Benefits Plan for the Regional Clean Hydrogen Hubs

- Classification of workers as permanent employees.

**Workforce Development**

The Workforce Development element should provide a cohesive description of the applicant’s plans to invest in workforce education and training, support workers’ skill acquisition and opportunities for advancement, and utilize an appropriate credentialed workforce. In order to plan for this, the applicant will need to understand how the local labor force matches up with project needs, how the training and education opportunities can align with project needs, and how recruitment strategies should fit the local community.

Guiding questions for applicants include:

- What investments is the project team planning to make to ensure workers have the skills needed for the jobs that will be created?
- How will worker representatives, if applicable, be engaged in the design and implementation of those training opportunities?
- What is your plan for employee retention and advancement?

**Workforce training, education, and development**

This piece of the Workforce Development element describes the broader workforce training and education landscape relevant to an applicant’s project needs. Applicants may identify any existing programs in their project area and the potential for those programs to meet project needs. Applicants may describe plans to engage with training and education providers in order to ensure that project needs can be met by a locally trained workforce. In addition, applicants may wish to identify displaced fossil energy workers and describe plans to retain or transition them to project-related jobs. This is a good time to cross-reference plans for labor-related engagement.

Employer investments in workforce education and training can take several forms, including:

- Participation in labor-management training partnerships, including registered apprenticeships and pre-apprenticeships;
- Commitment to employer contributions to training programs and paid time for employees to participate in skills training;
- Partnerships with community colleges;
- Sector-based approaches to workforce development;
- Promotion of worker voice in training programs;
- Provision of continuing education programs for employees to earn credentials and degrees relevant to their career pathways;
- Provision of personalized, modularized, and flexible skill development opportunities, such as performance-based assessments, on-demand and self-directed virtual training; and,
- Tuition or flexible scheduling for education and training.

For more information on Registered Apprenticeship Programs, see the [Community Benefits Plan Frequently Asked Questions (FAQs)](#).
Continuing advancement and skill acquisition
Applicants may describe the mechanisms and/or steps the applicant will take to provide continuing workforce education, professional development, skill acquisition, and opportunities for advancement with increased experience.

Applicants can describe their use of in-house corporate university programs or joint labor-management training programs that allow employees to gain new skills and move up the career ladder; plans to partner with local universities or third-party trainers to meet continuing education goals; and/or plans for starting a tuition reimbursement program. Additionally, applicants can signal commitment to providing continuing education and development with contributions to training programs and paid time for employees to participate in skills training and earn credentials and degrees relevant to their career pathways.

Applicants should describe plans to ensure their workforce will meet requirements for appropriate and relevant professional and safety training, certification, and licensure, including where appropriate utilization of graduates from registered apprenticeship programs.

Worker Rights
The Worker Rights element should describe the steps an applicant will take to support the rights of workers to join or form unions of their choosing, ensure project success and continuity, address health and safety in a way that ensures worker engagement in these plan designs, and track and address retention. Applicants should also describe how Project Labor Agreements or Community Workforce Agreements will be utilized in construction activity and the level of commitment to collective bargaining for ongoing operations work (consistent with the Engagement section).

Worker organizing
Employees’ ability to organize, bargain collectively, and participate through labor organizations of their choosing in decisions which affect them builds meaningful economic power, safeguards the public interest, contributes to the effective conduct of business, and facilitates the amicable settlement of disputes between employees and their employers. It therefore facilitates project efficiency and continuity and supports multiple public benefits. Applicant should explain how they will communicate and ensure employees have the free and fair chance to join or form a union. This description should include information on both construction and ongoing operations.

The following questions may help frame this element:

- What assurances are in place to enable workers have a free and fair right to workplace organizing and union representation without retaliation?
- What labor unions has the project team engaged with for the planning construction activity?
- Has the applicant worked with labor unions in the past?
- If no engagement has occurred to date, please explain briefly and describe plans, if any, for future labor engagement before project initiation and during the project.
- What are the applicant’s plans to ensure project success and continuity by mitigating labor disputes or strikes (e.g., labor peace agreements; good faith negotiations)?
Creating a safe work environment and a culture of safety

Applicants should describe the actions, policies, and procedures they will implement to ensure that workplaces are safe and healthy for workers. The plan may describe how the project will ensure the highest standards of workplace safety and health, including operational safety and personal safety, through the creation of a workplace that is free from harassment and discrimination and offers safeguards for worker health and well-being. The involvement of workers in designing and developing the plan is a key feature, and applicants should describe how they will ensure worker engagement in the design and execution of workplace safety and health plans.

Examples of these plans include:

- Instituting anti-harassment policies and training;
- Creating an employee-led health and safety plan;
- Creating plans for staff safety/maintenance/operation training and development;
- Creating plans for developing a safety culture; and,
- Conducting regular worksite health and safety reviews.

Retention

Tracking retention rates can help businesses minimize attrition costs, surface workplace concerns, and identify where improvements need to be made. They also help identify employee satisfaction. Plans may include tracking overall retention and voluntary and involuntary turnover rates.

Strategies, Milestones, and Timelines

The Strategies, Milestones, and Timelines element should describe targeted outcomes and implementation strategies, including milestones, for Investing in the American Workforce. Key plans, such as negotiation of Workforce and Community Agreements, should be linked to an overall schedule for execution. Additionally, applicants are recommended to support this section with metrics to measure the success of the proposed actions.

Example of moving from goal to outcome to implementation

The initial stakeholder analysis and social characterization assessment of your potential project site revealed that, among the local population, levels of unemployment are high and educational attainment is relatively low. Thanks to your project planning, you can anticipate that you will need full-time skilled workers to maintain and operate certain aspects of the project once construction is complete in two to three years. Your analyses also revealed that only a small number of local workers already possess the relevant skills for these particular roles. You want your project to support the local population, and you also hope to hire employees who will be able to grow with the project over the long term in order to limit turnover and strengthen in-house expertise.

One goal you establish is to train and employ local people on your project in order to reduce unemployment among the local population.
You may set an **outcome** that a defined percentage goal of your full-time skilled workers will come from the surrounding community.

Your **implementation strategy** may involve working with nearby high schools, community colleges, Minority Serving Institutions (MSIs), and other training centers to develop and deliver a registered apprenticeship program that will train local individuals with the skills needed to fill future project roles.

**Resource Summary**

The Resource Summary should describe project resources dedicated to implementing Investing in the American Workforce activities including staff, facilities, capabilities, and budget.

**DIVERSITY, EQUITY, INCLUSION, AND ACCESSIBILITY (DEIA) IN REGIONAL CLEAN HYDROGEN HUBS**

The Diversity, Equity, Inclusion, and Accessibility (DEIA) Plan describes the actions the H2Hubs team will take, if selected for award, to foster a welcoming and inclusive environment; support people from groups underrepresented in Science, Technology, Engineering, and Mathematics (STEM), construction and operations workforces, and other applicable workforces; advance equity; and encourage the inclusion of individuals from these groups in all phases of the project. This section should also discuss activities to ensure equitable accessibility to economic opportunities created from the project.

The Executive Order on Diversity, Equity, Inclusion, and Accessibility in the Federal Workforce[^21] defines Diversity, Equity, Inclusion, and Accessibility as:

**Diversity** means the practice of including the many communities, identities, races, ethnicities, backgrounds, abilities, cultures, and beliefs of the American people, including underserved communities.

**Equity** means the consistent and systematic fair, just, and impartial treatment of all individuals, including individuals who belong to underserved communities that have been denied such treatment.

**Inclusion** means the recognition, appreciation, and use of the talents and skills of employees of all backgrounds.

**Accessibility** means the design, construction, development, and maintenance of facilities, information and communication technology, programs, and services so that all people, including people with disabilities, can fully and independently use them. Accessibility includes the provision of accommodations and modifications to ensure equal access to employment and participation in activities for people with disabilities, the reduction or elimination of physical and attitudinal barriers to equitable opportunities, a commitment to ensuring that people with disabilities can independently access every outward-facing and internal activity or electronic space, and the pursuit of best practices such as universal design.

**What does “underrepresented” mean?**

The term “underrepresented” is context-dependent and should be considered relative to the relevant communities, workforces, and locations. For example, according to the National Science Foundation’s 2019 report titled, “Women, Minorities and Persons with Disabilities in Science and Engineering”, women, persons with disabilities, and underrepresented minority groups—blacks or African Americans, Hispanics or Latinx, and American Indians or Alaska Natives—are vastly underrepresented in the STEM (science, technology, engineering and math) fields that drive the energy sector. That is, their representation in STEM education and STEM employment is smaller than their representation in the U.S. population. For example, in the U.S., Hispanics, African Americans and American Indians or Alaska Natives make up 24 percent of the overall workforce, yet only account for 9 percent of the country’s science and engineering workforce. DOE seeks to inspire underrepresented Americans to pursue careers in energy and support their advancement into leadership positions.

**Process**

There is no singular process for generating DEIA plans, and successful plans will iterate and evolve throughout project phases and in response to stakeholder input and needs. This process can and should overlap with activities in the IAW and Justice40 sections, and applicants can reference these components as applicable. Some common steps to create a DEIA section are shown below:

- Formulate why the applicant is creating a DEIA plan for this project, beyond funding requirements. Common reasons for organizations to implement DEIA plans include: to cultivate a workplace culture that will attract and retain top talent, to align practices with the values members hold, to better communicate with clients and other stakeholders, and to act

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23 https://www.energy.gov/articles/introducing-minorities-energy-initiative
on research that a more diverse workplace will improve creativity and productivity.\textsuperscript{24} Clarity on this vision for DEIA in the project will help to build buy-in for a plan that is implemented.

- **Assess** the current state of diversity, equity, inclusion, and accessibility in the organization and the economic opportunities (e.g., job opportunities, contracting opportunities, opportunities for suppliers) created from the project. This will be an initial assessment; if there are knowledge gaps, identify internal analysis needs and itemize those needs in the plan.

- Develop **goals and desired outcomes**. What does success in achieving these goals look like? How will it be measured?

- **Identify partnerships** critical to reaching desired goals and outcomes. Partnerships are key to reducing barriers to employment and ensuring that disadvantaged and underrepresented workers have access to jobs and training. Partnerships also can facilitate access to financing, insurance, and capacity development for minority and women owned businesses.

- Develop **implementation strategies** to reach those outcomes. This includes specifying roles and responsibilities, defining required resources, establishing accountability measures, and developing a timeline for executing the strategies.

**How do we know if our DEIA plan is well developed?**

An inadequate DEIA plan might include a few vague commitments to values without specific, actionable items.

A good DEIA plan will include milestones, roles and responsibilities for who is executing the plan, timelines, mechanisms for tracking progress, and ensuring accountability. This includes identifying measures of success. A good DEIA plan is also one your organization will act upon to implement. This means that there needs to be pathways to buy-in for all the people who have roles and responsibilities for enacting it; evidence of having begun or mapped out those conversations can be useful.

**How do we avoid creating additional burdens for members of underrepresented groups?**

There is a history of well-intentioned but rushed and not-fully-considered DEIA work that creates additional harms or burdens for underrepresented groups. Often people from underrepresented groups are asked to take on this work in a volunteer capacity or are informally consulted on various DEIA topics without compensation, sometimes by multiple employees or teams who think their ask is light and don’t realize how it all adds up. It is critical to analyze who is being asked to carry the load, how other work responsibilities are shifted to accommodate it, and how compensation for this work is done. It is also critical to avoid tokenization – the practice of making only a perfunctory or symbolic effort to be inclusive to members of minority groups, especially by recruiting people from underrepresented groups in order to give the appearance of racial or gender equality within a workplace or educational context. The de-facto assumption or expectation that individuals speak for

\textsuperscript{24} https://www.nature.com/articles/s41467-018-07634-8/
or represent views from an entire group should also be avoided. Recognition for DEIA work should not just be financial; it comes at the expense of other activities and should be considered in review and promotion. Potential methods to avoid overburdening members of underrepresented groups include, but are not limited to, hiring external consultants or experts to support DEIA work; paying and otherwise valuing members of your organization who do DEIA work; creating accessible “opt-in” mechanisms for participation; providing DEIA and/or implicit bias training to staff to promote an office-wide understanding of DEIA and the risks of overburdening underrepresented groups; creating safe and responsive channels for individuals to provide feedback about DEIA efforts; and offering support services to staff.

What are some ways to address systematic barriers to access?

Addressing systematic barriers to access is required to avoid occupational segregation. Wrap-around services, comprehensive support services, and more can work to remove such barriers and provide improved access to opportunities.

Elements

This section should include the elements listed below. Please use headers to delineate elements.

Background

The Background should describe prior and ongoing efforts by the H2Hub team relevant to DEIA, based on findings from an initial assessment that examines the context of DEIA within the H2Hub team’s organizations including any relevant accountability mechanisms. It can also describe efforts taken by the teams to advance DEIA related to suppliers, partners, and other relevant entities, diversity of the broader workforce and wealth building opportunities. The description may include a discussion of how the project team’s DEIA work fits in with the larger organization’s strategy or include key data points, charts, or graphs.

Formulate a vision for DEIA in the project

It is helpful to clearly define why the applicant is creating a DEIA plan\(^{25}\). The internal process for formulating a DEIA vision will vary by organization, and what resources are available (e.g., if the organization has a DEIA office). It may be useful to have an external facilitator work with the organization on a discussion of the DEIA vision, or it may just involve a team meeting. The key point is that team members are on the same page about the purpose of putting together a DEIA plan, as well as how it fits into existing efforts. It would be appropriate to include in the plan a few sentences on the outputs of that conversation (e.g., a DEIA vision statement).

Doing an initial assessment

Applicants should summarize the results of an initial assessment of DEIA in the project. There may be aspects where there is a lack of data, and in this case, gathering that data and analyzing it can be

\(^{25}\) Some advice for vision and mission statements including DEIA can be found at [http://www.nonprofitinclusiveness.org/building-inclusiveness-your-mission-and-values](http://www.nonprofitinclusiveness.org/building-inclusiveness-your-mission-and-values).
Guidance for Creating a Community Benefits Plan for the Regional Clean Hydrogen Hubs

included in the DEIA plan, including specifying what data sources are needed, how to gather new data if needed, who will gather the data and analyze it, and how long it will take. Applicants will probably draw on both internal and external data (e.g., for benchmarking), as well as both qualitative and quantitative data.

Guiding questions for an initial assessment, and to help think about outcomes and implementation strategies, could include:

Assessing DEIA training and culture in the organization:
- Does the project or organization have an existing DEIA mission statement and philosophy?
- Do project leaders actively enact this DEIA mission, especially as it informs creating a diverse and inclusive work environment? Provide examples of how.
- What percentage of organizational resources, in terms of staff, staff time, and funding goes to DEIA activities?
- Is there a reporting process that tracks DEIA milestones and metrics in the organization? Does the reporting process involve transparent, third-party reporting systems, and incorporate employee feedback?
- What existing employment, salary, retention, and promotion data is tracked about the organization? Is it disaggregated by race, gender, and other variables? Is this data shared with employees and/or made public?
- What are the DEIA training requirements and learning opportunities for employees? What mechanisms are used to measure the effectiveness of these training activities?
- How are participation and outcomes tracked, measured, and shared? Are there DEIA elements in staff performance appraisals, and clear guidance and examples of how employees will be evaluated and what successful performance looks like?
- Are these policies and practices well-known among the employees — what percent of employees are familiar with them?
- Are these policies and practices clear and effective?

Assessing hiring, including collaborating and contracting with persons from underrepresented groups. Basic analysis:
- How many people are in the organization, and what is the breakdown between management and staff?
- What percent of people employed in the organization are from underrepresented groups?
- What percent of management is from underrepresented groups?
- What percent of contracts are with minority-, women-, Veteran-owned or other disadvantaged businesses?
- What percent of collaborators (project partners, research collaborators, co-investigators, sub-contractors) are from underrepresented groups? From MSIs? How are collaborations typically formed?
- How are current employment and diversity statistics benchmarked against appropriate comparison populations, such as existing employment data for specific STEM fields across
the scientific community, and existing graduation rates in specific fields, using, for example, the data available through the National Science Foundation’s (NSF) National Center for Science and Engineering Statistics, and NSF Science & Engineering Indicators, and scientific professional societies?

Recruitment:
- What percent of job applicants are from underrepresented groups? What percent of hires are from underrepresented groups?
- How diverse are the workforce recruiting networks (e.g., outreach programs and job groups)?
- What efforts are taken to remove bias from job description language and developed objective hiring criteria? Examples could include using gender-neutral pronouns and job titles; scanning for gender-coding or other phrases that signal unconscious bias towards age, race, or culture; and evaluating language for being welcoming to applicants with disabilities.
- What training is offered to address implicit bias and ensure effective interviewing? Is anonymous resume screening conducted, i.e., without candidate personally identifying information?

Retention and promotion:
- Are candidates assessed on their aptitude for supporting DEIA goals and an inclusive workplace culture, using standardized behavioral interview questions?
- How robust and transparent are pay equity processes and are these grounded in statistical analysis with annual reviews? Are there formal remediation protocols?
- What employee benefits, policies, resources, and initiatives exist to improve well-being and address the needs of employees across career stages and personal family circumstances (e.g., family support services/childcare, alternative and flexible work schedules)?
- What strategies are in place to retain workers from underrepresented groups?
- Are promotion strategies tracked with an eye towards equity? Are voluntary and involuntary separations tracked with disaggregated data to examine trends?
- Are there mentorship opportunities and programs? If so, are they currently staffed and utilized equally by individuals from different identity groups?
- Does your organization have a process for requesting and providing reasonable accommodations?

Assessing knowledge sharing:
- How diverse is the target audience when disseminating results? For example, is there prioritization of MSIs, underserved communities, or organizations working with underserved communities when sharing details and research outcomes of the work?
- How transparent and accessible is the information shared? Is information publicly disseminated and through what channels?
- Is data presented in meaningful ways for the purposes of community engagement and interpretation?
• Could the communication channels and language be rendered more accessible? Are there different forms of communication that need to be employed, e.g., for communities with different levels of digital access? What about language accessibility for speakers of other languages?
• Is the process of disseminating results empowering to those communities involved? In other words, are communities in a position to use the knowledge to pursue their priorities? If not, is there anything that could be done to facilitate this?

Contracting with minority-, women-, Veteran-owned and other disadvantaged businesses:
• Have federal, state, or local directories of certified minority-, women-, Veteran-owned and other disadvantaged businesses been explored? Numerous sources may help you identify businesses that have been certified by a government entity as a minority-, women-, Veteran-owned or other disadvantaged business.
• Have state or local government’s small and minority business contracting offices been contacted? Many state and local governments have offices that serve as a conduit on key issues affecting the small and disadvantaged business communities. They may also provide services to connect minority- and women-owned and other disadvantaged small businesses to contracting and procurement opportunities.
• What Chambers of Commerce are in the project area? There are many chambers that specifically represent minority-, women-, Veteran-owned and other disadvantaged businesses. Working with these chambers can help you identify and connect with minority-, women-, Veteran-owned and other disadvantaged businesses.
• Have project business hosted or participated in supplier diversity programs or training? To increase supplier diversity, many companies host supplier diversity programs and training to identify and connect with minority-, women-, Veteran-owned and other disadvantaged businesses.

For more information on the following topics, see the Community Benefits Plan Frequently Asked Questions (FAQs).

• What are Minority Serving Institutions?
• Which Executive Orders describe the Administration’s priorities on diversity, equity, inclusion and accessibility?
• What types of communities have been denied systematic fair, just, and impartial treatment?

Strategies, Milestones, and Timelines
This element should describe targeted outcomes and implementation strategies, including milestones, work descriptions, and a timeline for execution. This could be presented in table or graphical form, or as narrative.
The DEIA Plan schedule should define the timeline on the same schedule as the Integrated Project Schedule (IPS) and Workplan. This element is recommended to include anticipated barriers to achieving certain goals, such as lack of organization support, funding, and expertise.

Moving from goals to outcomes to implementation strategies

A goal is an aspiration, while an outcome is what it looks like when the goal is achieved. The implementation strategy spells out what needs to happen to reach that outcome, when it will happen, and who will do it.

Example of moving from goal to outcome to implementation

Within your company, you lead a team pursuing a clean energy development project in the county where your company is located. You are at the early planning stages and are thinking through ways to increase meaningful actions on DEIA in your project—you want your project to be an example for your broader company on how to do this. Your initial analysis showed that the current demographic makeup of your company, and especially the leadership roles, are whiter and more male than the county demographics.

Perhaps you develop one goal (among several) to increase the diversity of the workforce on this project relative to what is in your company and the workforce of similar prior projects.

You may set an outcome that the workforce on the project is approximately reflective of the demographics of the county the project is in.

Your implementation strategy may involve things like working with nearby MSIs to advertise STEM positions within your company that are needed to support this project, working with HR to develop a system to track and report key metrics related to this project and to create a transparent mechanism for improvement over time, and hiring an expert to consult on ensuring workforce development and sub-contracting project activities incorporate DEIA throughout.

Below is a list of actions that can serve as examples of ways the project could incorporate diversity, equity, inclusion, and accessibility elements. These examples should not be considered either exhaustive or prescriptive. Applicants may include appropriate actions not covered by these examples and should include a comprehensive set of specific DEIA actions anticipated in connection with the project.

A good DEIA plan will include both outcomes and implementation strategies in one or all of these three areas. Please note there may be important DEIA activities that do not fit into these three areas. Below are some examples of goals that may be identified through an initial assessment.
• **Organizational and cultural change: Create or contribute to existing diversity, equity, inclusion, and accessibility programs at the applicants organization**
  - Enhance or collaborate with existing DEIA programs at the home organization.
  - Implement evidence-based, diversity-focused education programs (such as implicit bias training for staff) in the organization.
  - Dedicate time and resources for team members to engage in DEIA training, networking, and learning opportunities externally.
  - Institute or improve reporting process for tracking DEIA milestones and metrics in the project.
  - Look for ways to make the worksite more accessible.

• **Including, collaborating with, and contracting with persons from underrepresented groups**
  - Identify minority business enterprises, minority-owned businesses, woman-owned businesses, and veteran-owned businesses to solicit as vendors and sub-contractors for bids on supplies, services, and equipment.
  - Identify workforce training programs hosted by the proposed project and/or nearby organizations to foster improved access to jobs for members of the community, including individuals underrepresented in relevant industries and those facing barriers to employment, such as those with disabilities.
  - Support quality pre-apprenticeship programs in the local community to improve access to career-track training and jobs for underrepresented workers, including returning citizens. Who will be partnered with to ensure successful outcomes?
  - Participate in High Road Workforce Partnerships that include community-based organizations, local government, and union programs that serve populations with barriers to employment such as women, residents of disadvantaged communities, returning citizens.
  - Plans can include information and commitments for hiring, retention, contracting, collaboration, and workforce development.

• **Education and outreach: Consider DEIA when sharing knowledge or results**
  - Disseminate results of research and development in MSIs or other appropriate institutions serving underserved communities.
  - Make data available and accessible to communities that may be interested.
  - Work with community groups to figure out how results or insights from the work could be useful for community priorities.
  - Create educational opportunities for schools or other educational institutions in underserved communities where the project team could share their expertise on topics that the communities are interested in.

• **Sustainability**: Consider DEIA leadership engagement, DEIA organizational structure and resources, and DEIA integration.
Guidance for Creating a Community Benefits Plan for the Regional Clean Hydrogen Hubs

- Integrate DEIA into strategic planning, mission, and communications; advance accountability through DEIA performance goals.

In addition to describing any plans for partnerships with MSI, Minority Business Enterprises, Minority-Owned Businesses, Woman-Owned Businesses, and Veteran-Owned Businesses, the applicant may also demonstrate how the project will support a diverse and inclusive workforce by advancing high wages and reducing income disparities across race and gender lines. Applicants may describe geographically targeted outreach (e.g., presentations at job fairs) in communities, use of banners and billboards near the proposed project, online advertising, and other plans for making sure people have equitable access to career-path employment. This can reference IAW and Justice40 sections as applicable.

For more information on the following topics, see the Community Benefits Plan Frequently Asked Questions (FAQs).¹

- What are quality pre-apprenticeship programs or apprenticeship readiness programs?
- What are specific DEIA Actions that I should consider?
- What are strategies to expand opportunities on my construction project for women, economically disadvantaged, local workers?
- What are quality pre-apprenticeship programs or apprenticeship readiness programs?
- What is the U.S. Department of Labor’s Mega Construction Project Program?

Resource summary

This element provides a summary of resources dedicated to implementing the DEIA section. This should include information about staff (number, time on project, educational qualifications, and experience); contracting or partnering organizations with relevant expertise; and facilities, capabilities, and budget (both federal and cost share) that will support implementing engagement activities. It can also include information about how any identified barriers can be overcome and how the required resources will be obtained.

JUSTICE40 INITIATIVE IN REGIONAL CLEAN HYDROGEN HUBS

Executive Order 14008 created the Justice40 Initiative – which established a goal that 40% of the overall benefits of certain federal investments flow to disadvantaged communities. Applicants should submit a Justice40 Initiative section within the CBP that describes plans to address energy and environmental justice (EEJ), which will maximize the likelihood of successful H2Hubs. Meaningful
engagement with impacted communities is a key component of environmental justice and is covered in detail as part of the Engagement section.26

**What is environmental justice?**

Environmental justice is the fair treatment and meaningful involvement of all people, regardless of race, color, national origin, or income, with respect to the development, implementation, and enforcement of environmental laws, regulations, and policies. Fair treatment means that no population bears a disproportionate share of negative environmental consequences resulting from industrial, municipal, and commercial operations or from the execution of federal, state, and local laws, regulations, and policies. Meaningful involvement requires effective access to decision makers for all, and the ability in all communities to make informed decisions and take positive actions to produce environmental justice for themselves—and as such closely relates to meaningful engagement as described in the engagement section.

In other words, environmental justice addresses both how benefits and harms are distributed among groups (distributive justice) and whether there is meaningful involvement in decision-making (procedural justice).

The Assessment and Implementation components of the Justice40 section tend to focus more on distributive justice (i.e., analyzing the distribution of negative impacts and benefits) than procedural justice (i.e., meaningful involvement in decision-making). It is recommended that applicants develop the Engagement section together with the Justice40 Initiative and other sections of the CBP.

**What is energy justice?**

DOE defines energy justice as “the goal of achieving equity in both the social and economic participation in the energy system, while also remediating social, economic, and health burdens on those disproportionately harmed by the energy system.”27 Equity is distinct from equality because equity recognizes that harms and benefits have not been distributed equally, and that just and fair remediation requires responding to these existing imbalances.

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26 The CBP and Environmental Considerations Summary (required as part of the FOA application) and the Environmental Information Volume (required as a deliverable for selected projects) will be used by DOE to determine the required level of NEPA review (categorical exclusion, environmental assessment, environmental impact statement) and will inform DOE’s NEPA analysis. Consistent with NEPA, DOE will evaluate potential beneficial and adverse ecological, aesthetic, historic, cultural, economic, social and health impacts. Information included in the CBP will also be used in DOE’s NEPA analysis, particularly with respect to the analysis of potential impacts to communities.

What is Justice40?

On January 27, 2021, President Biden issued Executive Order 14008, Tackling the Climate Crisis at Home and Abroad. Section 223 of that Executive Order established the Justice40 Initiative, which creates a goal that 40% of the overall benefits of certain federal investments – including investments in clean energy and energy efficiency, clean transit, affordable and sustainable housing, training and workforce development, the remediation and reduction of legacy pollution, and the development of clean water infrastructure – flow to disadvantaged communities (defined below).

How are disadvantaged communities defined?

Pursuant to E.O. 14008 and the Office of Management and Budget’s Interim Justice40 Implementation Guidance M-21-28, DOE has developed a definition and tools to locate and identify disadvantaged communities. Federally recognized Tribal land and U.S. territories in their entirety are categorized as disadvantaged communities in accordance with OMB Interim Guidance “common conditions” definition of communities.

DOE will also recognize disadvantaged communities as defined and identified by the White House Council of Environmental Quality’s Climate and Economic Justice Screening Tool (CEJST). DOE would prefer that funding recipients use either DOE or CEJST definitions and tools to identify disadvantaged communities, which would allow for more streamlined reporting and consistent comparative analyses across all regions. However, DOE recognizes some states have dedicated significant time and resources towards identifying communities of concern in their jurisdictions and may desire to use their own tools and definitions. DOE would prefer that state tools and definitions are aligned with the criteria pursuant to the interim implementation guidance; for information on these criteria please see DOE’s General Guidance for Justice40 Implementation.

For more information on disadvantaged communities, see the Community Benefits Plan Frequently Asked Questions (FAQs).

Does this mean that 40% of the benefits of our project have to go to disadvantaged communities?

The 40% is not on a per-project basis—individual projects may contribute more or less substantially to this goal (i.e., have a higher or lower percentage) based on factors unique to the project.

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30 https://energyjustice.egs.anl.gov/
31 https://screeningtool.geoplatform.gov/
However, successful applicants will demonstrate the ability to act in alignment with the intent of the Justice40 Initiative—by working to maximize benefits flowing to disadvantaged communities in ways that are relevant to that project. Recipients of DOE funds should ensure that performance of project tasks within disadvantaged communities meaningfully benefits those communities and does not result in significant or permanent increased negative impacts to the disadvantaged community. Doing a CBP well is one way to guard against increased negative impacts.

**What if my project is not in a disadvantaged community? Or what if no one lives around it?**

The Justice40 Initiative section is required regardless of whether or not a project or work site is located within a disadvantaged community. Because the Justice40 Initiative includes a wide range of environmental, economic, health, and other social benefits that may accrue across many locations, applicants are encouraged to think broadly about project impacts and creatively about ways to provide benefits to disadvantaged communities even if the main project work site itself is not located in a disadvantaged community. For example, benefits and negative impacts can occur throughout the lifecycle of the project including project inputs, waste-streams, and decommissioning. Applicants are encouraged to consider modifications to technical parameters and project cost plans to support the delivery of these benefits.

For example, a project that remediates legacy soil pollution on a site, where the remediation is required prior to construction on that site, could provide benefits to a disadvantaged community downstream that had previously been subject to leaking by reducing or eliminating the leakage of soil pollution into the river. Applicants could also partner with a nearby worker training program to train workers for the project that serves individuals from disadvantaged communities.

**Process**

There is no singular process for generating plans related to EEJ, and successful plans will iterate and evolve throughout project phases and in response to stakeholder input and needs. For the CBP, there are two subsections requested to address energy and environmental justice in your project. Together, these two parts make up the Justice40 Initiative section of the CBP:

**Assessment (subsection 1):** The first step is an Assessment of your project – which can reference assessments in other parts of the CBP. At the center of the Assessment are impacts, which can be experienced by groups as potentially positive (“benefits”), neutral or ambiguous (“neutral/uncertain impacts”), or negative (“negative impacts”). Applicants are encouraged to report all anticipated impacts inclusive of benefits, neutral/uncertain impacts, and negative impacts. Energy and environmental justice involves, in part, examining how these potential impacts are distributed among different groups of people. Core elements of the Assessment include evaluations of impacted communities/groups, identification of impacts and where they flow, and assessment of information gaps.
Implementation Strategy (subsection 2): Using the information from your assessment, applicants should develop an Implementation Strategy that outlines concrete steps the project will take to implement energy and environmental justice efforts, advance beneficial outcomes, and minimize negative impacts. Core elements of the Implementation Strategy include milestones to maximize benefits, minimize negative impacts, and measure, track, and report project impacts and benefits; an assessment of the barriers to realizing benefits and minimizing negative impacts; and a resource summary.

How do we know if our Justice40 section is well developed?

An inadequate Justice40 section might include vague descriptions of benefits and negative impacts and/or a broad characterization of the region that lacks a detailed characterization with respect to disadvantaged communities. An inadequate plan might include only broad statements of intent to provide benefits, without credible implementation plans to measure, track, report, and adjust the project to ensure the delivery of benefits. An inadequate plan might lack mechanisms for community input to identify benefits and shape project direction.

A good Justice40 section will include very specific benefits and negative impacts—and display an understanding of how these impacts unfold over time—and propose methods for measurement, tracking, and reporting of those impacts, as well as opportunities for communities to engage in defining and monitoring these impacts. Good plans should speak to how the plan may provide benefits aligned with DOE’s eight Justice40 policy priorities (see “Assess project benefits and where they flow” element below). Good plans will also provide a clear assessment of where those impacts may flow—and the degree to which they flow to disadvantaged communities. Good plans will define concrete actions to maximize benefits to disadvantaged communities and minimize negative impacts, and milestones, timelines, roles and responsibilities for who is implementing the plan. A good Justice40 plan is also one your organization will take real, meaningful steps to implement. This requires securing buy-in from every individual who has a role or responsibility related to the plan. It may be useful to provide evidence of steps or mechanisms that can be—or have already been—taken to ensure everyone understands the plan and their specific responsibilities, and that they feel committed to the plan’s success. This section should include the elements listed below. Please use headers to delineate elements.

Assessment

Conducting an Assessment is a structured process that can involve going through the steps below. The Social Characterization Assessment in the Engagement section, the IAW section, and the Environmental Considerations Summary can be used to support this process as appropriate.

Assess impacted communities and groups

This element should describe all applicable impacted communities, groups, and Tribal Entities to which the anticipated project impacts could flow; it is recommended to include data/descriptors for each at the most granular level possible. This element should identify which of these are
Disadvantaged Communities and should also characterize the existing burdens faced by impacted groups. Narrative descriptions as well as figures, tables, or other formats may be used.

An important step in supporting energy and environmental justice is to accurately and precisely identify what communities or groups may be impacted by a particular project—including what existing and cumulative burdens (i.e., multiple burdens that may interact and compound) those communities or groups may already be facing. 33,34

Accordingly, applicants must identify which communities and groups of people would be impacted by their proposed project, including identifying which communities are disadvantaged communities, and assessing the existing burdens experienced by these groups. Impacts to groups, communities, and Tribal Entities should be considered for all inputs and outputs along the full lifecycle of the project and facility, in addition to impacts at the project site(s) or work location(s).

Below is a list of steps applicants could take to assess impacted communities and groups, identify disadvantaged communities, and characterize existing burdens.

We have some experience with social impacts assessment / environmental impacts assessment — how is an energy and environmental justice assessment different? And how is this different than Social Characterization Assessment or stakeholder analysis?  

There is going to be considerable overlap between the tools, methods, and indicators used in these types of assessments, and your prior experience will be helpful. What is unique about the Assessment is that it pays particular attention to (a) who, in terms of which specific groups and communities, bears risks and enjoys benefits; and (b) cumulative burdens, i.e., how this project adds to and interacts with the impacts that these groups and communities are already facing from energy and other types of projects, past and present. Other forms of social and environmental impact assessment frameworks may not explicitly examine both of these. Assessment examines how effects are distributed among groups, and whether those are fair and equitable. This means you have to know both about the effects and the demographics of who is affected.

Identifying impacted communities, groups, and/or Tribal Entities  

When identifying impacted communities, groups, and/or Tribal Entities, consider groups of individuals living in geographic proximity (such as census tract) and geographically dispersed sets of individuals (such as migrant workers or Indigenous Americans), where either type of group experiences common conditions 35.

Guiding questions for an initial assessment of project benefits could include:

35 https://www.energy.gov/diversity/justice40-initiative
• Review the SCA and Stakeholder Analysis elements of the Engagement section: What communities or groups are within the project’s affected area(s), or would otherwise be impacted by the proposed project?

• Once you have a list of communities or groups broadly defined, consider if there are subsets of the groups or community that might face additional impacts based on other categories that aren’t captured at the larger group or community level, including socioeconomic, demographic, or geographic/physical factors that can contribute to inequality, such as gender, citizenship, socioeconomic status, language accessibility, race/ethnicity, age, disability, education, physical or geographic barriers or structures, and access to transit.

• Determine what types of data/descriptors can be used to best describe or specify each community or group at the most granular level possible, including any sub-groups as identified above. Focusing at a granular level may reveal linkages or patterns that are lost at a higher level of analysis, which can be important in understanding—and acting to address—the inequitable distribution of benefits and harms among different groups, especially with an eye towards cumulative burdens. For example, while the construction of a new facility might impact watershed health across an entire city, the impacts of these changes will be experienced differently by communities within a city, e.g., groups who rely on public waterbodies for food, and/or groups who have preexisting health vulnerabilities. Different groups or communities may have different types of data/descriptors that are most accurate or informative, but could include: City, town, or county boundaries; Neighborhood; Private property borders; Tribal lands; Census tract number or census block group number; Geological feature boundary; Map or shapefile; Groups with similar characteristics (e.g., migrant workers or Indigenous Americans); Groups utilizing resources in a particular way; and/or Full address (could include radius of effect).

• Revisit and revisit this list after identifying project impacts: Where and to what communities or groups could these impacts flow? Add any communities or groups to this section.

• This section should also reflect any feedback obtained through engagement from impacted communities/groups.

**Identifying Disadvantaged Communities**

For this step, applicants must determine which, if any, of the communities or groups impacted are disadvantaged communities (in whole or in part). See the above section for how to define disadvantaged communities.

• Review the list of impacted communities identified above. Which are disadvantaged communities, or located within disadvantaged communities, either in whole or in part?

• Are there groups or communities for which the designation of disadvantaged communities is not yet clear? If so, specify that in the “Assess Information Gaps” section below.

• While doing this, applicants can attempt to identify the factors that contribute to the inequalities faced by disadvantaged communities, which is directly addressed in the following section.
• If none of the impacted communities are disadvantaged communities, applicants should provide a detailed explanation to support this conclusion. For example, even if the project work site is located far from a disadvantaged community, what efforts have been taken to identify the benefits to disadvantaged communities provided by your project to the region or state? What efforts or analysis have been taken to minimize negative impacts across the project’s full lifecycle in disadvantaged communities?

**Characterize existing burdens**

For each impacted community and group, characterize the existing burdens faced. For example, applicants could:

- Report and interpret indicator values (scores) for each host community using the EPA’s EJSCREEN tool\(^{36}\)
- Consult DOE’s working definition of Disadvantaged Communities\(^{37}\) to examine the 36 indicators collected at the census tract level used to construct the working definition.
- Consult the Council on Environmental Quality’s Climate and Economic Justice Screening Tool to examine indicators\(^{38}\)
- If applicable, use other publicly available tools. Some states have their own EJ screening tools, such as:
  - California: [https://www.cpuc.ca.gov/discom/](https://www.cpuc.ca.gov/discom/)
- Engage with impacted communities to assess existing burdens experienced by communities.

**Assess project benefits and where they flow**

This element should describe anticipated project benefits, including to the greatest extent possible metrics and units of measurement that can be used to track these benefits. Applicants should also describe where/to whom benefits will flow and to what extent they will accrue in disadvantaged communities. Applicants should also describe the extent to which benefits align with community priorities. Applicants will track benefits throughout the project and report benefits data to DOE.

Below is a list of steps applicants could take to assess project benefits and where/to whom those benefits will accrue. This is a good place to reference the IAW section and the Engagement section.

**Identifying Project Benefits and Metrics**

Benefits include environmental, economic, health, social, or other benefits, including benefits defined by impacted communities. While tracking benefits may include tracking direct investments, benefits are much broader than direct investments. To guide the implementation of the Justice40 Initiative, DOE identified eight policy priorities that outline some types of Justice40-relevant benefits that

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\(^{36}\) [https://www.epa.gov/ejscreen](https://www.epa.gov/ejscreen)  
\(^{37}\) [https://www.energy.gov/diversity/justice40-initiative](https://www.energy.gov/diversity/justice40-initiative)  
\(^{38}\) [https://screeningtool.geoplatform.gov/en/#3/33.47/-97.5](https://screeningtool.geoplatform.gov/en/#3/33.47/-97.5)
applicants are recommended to consider when assessing project benefits in disadvantaged communities:

1. Decreased energy burden.
2. Decreased environmental exposure and burdens.
3. Increased parity in clean energy technology access and adoption.
4. Increased access to low-cost capital.
6. Increase clean energy jobs, job pipeline, and job training for individuals.
7. Increased energy resiliency.
8. Increased energy democracy.

For examples of metrics that could be used for DOE’s 8 policy priorities, see the Community Benefits Plan Frequently Asked Questions (FAQs).

Not all of these benefits will apply to every project and projects may have benefits that are not in this list. Furthermore, some categories of impacts listed above could be benefits for one project but negative impacts for another – for example, some H₂ projects could result in decreased NOx emissions while others may result in increased NOx relative to a pre-project baseline. Applicants should carefully consider and assess the impacts appropriately for their project. Benefits that are relevant for a particular applicant will depend on the project and the location, as well as on the priorities and needs of impacted communities. To the greatest extent possible, applicants should work with impacted communities early and often to define what benefits are most relevant to them.

Benefits should be quantifiable, measurable, and trackable to the greatest extent possible. It is likely that applicants include qualitative alongside quantitative benefits. Benefits will be reported to DOE and tracked throughout the project.

Guiding questions for an initial assessment of project benefits could include:

- Review the eight DOE Justice40 policy priorities (above). Which of these benefits could result from the proposed project?
- To what extent does the proposed project provide ancillary environmental benefits, such as reductions in CO₂, CO, NOx and SOx emissions, particulate matter, or hazardous pollutants?
- Does your project involve any clean up or remediation of legacy waste or hazardous pollutants?
- Does the project aim to remedy past harms from the energy system (e.g., remediating and repurposing fossil infrastructure)?
- To what extent does the proposed project provide social benefits (any benefit that affects people)? To what extent are those benefits inherent in the project, or contingent on external policy, social, or economic factors?

For more details visit https://www.energy.gov/diversity/justice40-initiative
Guidance for Creating a Community Benefits Plan for the Regional Clean Hydrogen Hubs

- Does your project include community-based organizations as key partners? Does your project feature participation by communities that enables them to influence key decisions?
- Does your project include Workforce and Community Agreements with traditionally excluded groups?
- To what extent will the proposed project spur enterprise creation, for example through contracts with other businesses or organizations?
- To what extent will the proposed project result in quality job creation, workforce development, and other economic benefits? This can reference the IAW section.
- Does the proposed project have engagement or technical assistance activities that can increase capacity in other organizations or groups?
- To what extent will your project provide other benefits relevant to the surrounding community that are not captured in the above? For example, this could be increased tree cover in the area surrounding the project, upgrading park equipment at a nearby park that needed to be relocated due to construction activities.
- For all benefits identified, what metrics or units could be used to measure, track, and report those benefits? Are there metrics or sets of metrics that can be used to account for both baseline values (existing values) and changes in communities or groups?
- How can benefits be measured, estimated, or modeled? How can these values be checked to ensure they reflect experience on the ground? What opportunities are there for community participation in the measurement, estimation, or modelling of benefits?

Assessing where/to whom benefits will flow

Once project benefits are identified, applicants must provide an initial assessment of where/to whom they will flow and to what extent benefits will flow to disadvantaged communities. In addition, applicants are encouraged to examine groups beyond disadvantaged communities, and look at what categories of people, based on characteristics including gender, economic sectors, neighborhoods, and social institutions, will most directly benefit.

Guiding questions for an initial assessment of where and to whom benefits will flow could include:

- Review the list of impacted communities. Which of these communities are most likely to receive which benefits?
- To what extent does each benefit flow to disadvantaged communities?
- What are the mechanisms by which the benefits listed will accrue in different communities or groups? How do those mechanisms impact which communities, groups, or sub-groups may have greater access to those benefits?
- Are there social, economic, geographic, or other barriers that would prevent a specific benefit from accruing in a particular community or group?
- What established pathways, structures, relationships, or mechanisms (social, economic, geographic, or other) already exist that would enable certain benefits to easily flow to some communities or groups but not others?
- Does your proposed project team have existing plans or relationships that would affect how benefits are likely to flow?
For each benefit, what is the expected timeframe over which that benefit will accrue? Do different groups or communities experience a benefit on different time scales?

For benefits that have a clearly defined geographical area of effect – what is that geographical area? Which communities or groups would receive these benefits? Are the benefits evenly distributed within this geographical area? If not, how can you estimate an apportionment of benefits within this area?

For benefits without a clearly defined geographical area of effect – what factors might impact which groups are most likely to receive project benefits? Are any of these factors more or less likely to occur for the proposed project due to economic, geographic, or other factors?

Assessing alignment to community priorities

Briefly describe how well the anticipated project benefits align with community priorities. This description can build on any information contained in the two-way engagement statement in the Engagement section regarding the extent to which the host community or communities have already indicated support for the proposed project. Have other community-based organizations or relevant groups identified community priorities that align, or do not align, with project benefits?

What if some of my benefits are hard to quantify or track?

To support transparency and ensure beneficial project outcomes, benefits should be quantifiable, measurable, and trackable to the greatest extent possible; however, it is expected that applicants include qualitative alongside quantitative benefits. Applicants should strive to list all anticipated benefits, even if they cannot be quantified currently or in the future.

What if my project has benefits that don’t fall under any of the policy priorities outlined above?

Please include all anticipated project benefits, even if they do not align with the policy priorities or other examples/categories in this document.
Assess negative impacts and where they flow

This element must describe anticipated project negative impacts; where and to whom those negative impacts will flow, including the extent to which they will accrue in Disadvantaged communities; and how they interact with existing and/or cumulative burdens. This process will be similar to assessing benefits and where they flow. Negative Impacts will be reported to DOE and tracked throughout the project.

In this element, applicants can also include any impacts which are neutral/uncertain or otherwise not included in the “benefits” section. Because in some cases different groups or communities could
experience the same impact as a benefit, disbenefit, or neutral impact, classification of impacts as benefits/neutral/negative should reflect the views of the various impacted communities/groups to the greatest extent possible. For example, building a road as part of project construction plans may increase accessibility or connectivity for some communities, while other communities may be burdened by increased traffic-related air or noise pollution or traffic safety risks. It is understood that impacts may be classified differently throughout the life of the project or for different projects due to deepening understanding of community priorities and concerns. These are classifications that can be updated in conjunction with community engagement.

Assessing project negative impacts
Potential negative impacts could include ecological (such as the effects on natural resources and on the components, structures, and functioning of affected ecosystems), aesthetic, historic, cultural, economic, social, or health impacts. Applicants are encouraged to consider direct impacts, indirect impacts, and cumulative impacts. Negative impacts should be quantifiable, measurable, and trackable to the greatest extent possible; it is expected that applicants include quantifiable alongside qualitative metrics. To the greatest extent possible, applicants are recommended to work with impacted communities early and often to define the negative impacts that are most relevant to them.

Applicants are highly encouraged to leverage information reported elsewhere in the application, including the NEPA Environmental Considerations Summary and the Social Characterization Assessment in the Community and Labor Engagement section, to assess the project negative impacts in your Assessment.

Guiding questions for an initial assessment of negative impacts could include:

- Which questions and responses in the Environmental Considerations Summary are relevant for your project and can be included in this assessment? Applicants are highly encouraged to use the Environmental Considerations Summary questions as a baseline assessment of project negative impacts.
- How does the proposed project rely on limited resources such as, freshwater, land, critical and minerals?
- What environmental pollution or waste streams (including those discharged to air, water, and/or soil) will your project generate, both during the project execution phase and after if equipment remains in operation (if applicable)?
- To what extent will the proposed project increase energy prices and/or energy burdens?
- To what extent will your project impact land-use patterns, including leading to increased reliance on cars or increased need for sprawl housing development?
- To what extent could your project impact home values, gentrification, or other indirect impacts?
- Would the proposed project be located on or adjacent to Tribal lands, lands considered to be sacred, or lands used for traditional purposes? Describe any known Tribal sensitivities for the proposed project area.
• What metrics or units could be used to measure, track, and report impacts? Are there metrics or sets of metrics that can be used to account for both baseline values (existing values) and changes in communities or groups?
• How would negative impacts be measured, estimated, or modeled? How can these values be checked to ensure they reflect experience on the ground? What opportunities are there for community participation in the measurement, estimation, or modelling of impacts?

Assessing where and who is impacted
This process is similar to the “Assessing where/to whom benefits will flow” topic above.

Assessing how negative impacts interact with existing cumulative burdens
A key factor in energy and environmental justice is the concept of cumulative burdens—when certain communities or groups are disproportionately exposed to multiple burdens that can compound or interact in detrimental ways. Whereas a slight increase in a negative impact, for example increased energy burden, might have minimal consequences on one community (e.g., a high-income community) that same quantity of increase may have a huge effect on a different community (e.g., low-income community already facing high energy burden). Assessing how potential negative impacts may compound or add to existing burdens is crucial to energy and environmental justice.

Using the existing burdens characterized in the Assessment of Impacted Communities and Groups, applicants are asked to describe how anticipated flows of project negative impacts will interact with each other and with existing cumulative burdens in each impacted community. Applicants should clearly describe the extent to which project negative impacts could exacerbate existing burdens in disadvantaged communities.

Illustrative Example of a H2Hub Project Negative Impact
A H2Hub project disbenefit/harm could look like the following:
• You may have identified that your project will result in a permanent increase in truck traffic, which has three potential negative impacts: (1) increase in safety risk from accidents, (2) increase in dust and noise pollution, and (3) increase in tail pipe emissions.
• You define three separate sets of metrics and units corresponding to each impact, respectively: (1) number of accidents, (2) change in noise level (dB) and change in visibility (mi), and (3) lb Nox, HC, SO2, PM, and Ozone emitted.
• The data type(s), sources, and methodologies for measuring the three potential negative impacts are, respectively: (1) estimated from typical rates of accidents for industrial projects in areas of similar population density; (2) TBD/unknown; and (3) TBD/unknown.

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40 For example, a single community may be located in an urban heat island, be low-income, have poor public transportation, and be located in a food desert. If that community experienced a period of contaminated tap water where residents had to rely on bottled water to drink and cook – these cumulative burdens could interact and compound by making access to bottled water extremely difficult, whereas a wealthy community experiencing an identical contaminated tap water issue may not be impacted as significantly due to easier access to bottled water and/or high-cost filtration systems.
Do we need to include negative impacts or other impacts not included in “benefits” that are unlikely or have a low probability of actually occurring? What about impacts where we already have a mitigation strategy in place?

Yes. All potential negative impacts should be reported, even those that are low probability and those for which the applicant has already planned or implemented strong mitigation strategies. There is a forecasting element to this work, and it is not expected that applicants have exact predictions about every indirect impact. Generally, it is better to evaluate all potential impacts, direct, indirect, and cumulative, and characterize the knowledge base and uncertainty whenever possible.

Assess Information Gaps

This element should summarize unknowns in the assessment and how they will be addressed. Applicants are expected to provide thorough and comprehensive assessments to the greatest extent possible; however, DOE recognizes that certain elements of this information may not be available at the time of application. Applicants should identify areas in the above Assessment where additional work is needed to fully characterize impacted communities, project impacts, and where those impacts flow, including the extent to which they accrue in disadvantaged communities and interact...
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with existing burdens. Applicants can outline research and analytical goals to clarify the unknowns in the above Assessment, which should also be reflected in the Implementation Strategy.

**Implementation Strategy**

The Implementation Strategy should outline concrete steps the applicant will take to maximize benefits, minimize negative impacts, and measure, track, and report project impacts. The Implementation Strategy should contain four main elements: (1) Background, (2) Milestones and Timeline, (3) Assessment of Barriers to Realizing Benefits and Minimizing Negative Impacts, and (4) Resource Summary.

**Background**

The Background should begin with a brief narrative summary of the main opportunities and risks related to energy and environmental justice in the project. What are the most significant opportunities to provide benefits and what are the most significant potential negative impacts, especially to disadvantaged communities? Applicants are recommended to briefly summarize how the project meaningfully supports energy and environmental justice outcomes. Please mention any work the H2Hubs team has done relating to EEJ in the past and how the Justice40 Initiative Plan incorporates lessons learned and builds on these prior/ongoing efforts as appropriate.

**Milestones and Timelines**

The Milestones and Timelines element of the project’s Implementation Strategy should describe a schedule detailing when and how work in the Implementation Strategy will be conducted. As outlined below, this schedule should include milestones for maximizing benefits and minimizing negative impacts in disadvantaged communities, measuring and reporting project impacts, and updating the Assessment, as well as describing future work. The Implementation Strategy should define its timeline on the same schedule as the IPS and Workplan.

The Assessment step should generate a list of potential benefits and a list of negative impacts to mitigate. The core of the Implementation Strategy is to move from these goals (delivering the benefits and minimizing the negative impacts) to outcomes (specific, measurable outcomes that will indicate when those goals have been achieved) to implementation strategies (actions to reach the outcomes). Applicants may want to create a table or diagram that specifies goals, outcomes, and implementation strategies, mapping these to your timeline.

Information to include on the schedule:

- **Project Milestones for maximizing benefits and minimizing negative impacts**: A description of the technical, analytical, and engagement work of the project which could lead to increasing project benefits and decreasing project negative impacts for communities, and especially disadvantaged communities.

- **Project Milestones to measure, track, and report project impacts**: A description of the technical and communications work of the project to track, monitor, and report project impacts, including specifying how the surrounding communities will be able to access
monitoring data. Applicants are highly encouraged to describe how community feedback will be used to align Justice40 activities to be responsive to community needs.

- **Project Milestones to elucidate information gaps**: The Assessment identified areas where additional work is needed to fully assess project impacts and impacted communities/groups. An effective schedule may include a brief list of tasks that will be carried out to clarify unknowns, including prioritization and who will be responsible for these research and analytical activities.

- **Updates to Assessment**: A description for how, when, and how frequently the project expects to update its Assessment, including a clear indication of when any portions of the Assessment that are unknown at the time of application will be completed. This may also include some mechanism for evaluating progress. An effective Assessment will also be updated based on what is learned from community and stakeholder engagement, i.e., there may be additional impacts that stakeholders would like to see addressed.

- **Future work**: A description of potential EEJ and Justice40 activities for future work either under DOE awards or the lifecycle of the project.

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**Example of moving from goal to outcome to implementation**

You may have identified increased truck traffic and corresponding air pollution from diesel fuel as a disbenefit/harm.

Your **goal** may be to minimize air pollution from truck traffic.

Your measurable **outcome** may be that PM2.5 does not increase in your defined project area.

Your **implementation strategy** may involve several coordinated steps:

- Purchasing and providing air monitoring equipment that can also be used by a community-based organization to jointly monitor PM2.5 and provide baseline data.
- Setting up a platform for data sharing on air monitoring or granting money to a community-based organization to do this.
- Working with the local highway department to develop a truck rerouting plan and ensure that the rerouting plan does not exacerbate pollution for other frontline communities or burden key infrastructure while not causing a significant increase in overall pollution including CO2 pollution.
- Exploring alternative shipping methods to determine options for lower impact.

These are steps that need to be mapped along a timeline corresponding to the Integrated Project Schedule (IPS) along with specifying roles and responsibilities within your team.

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**Assessment of barriers to realizing benefits and minimizing negative impacts**

This element includes a description of barriers to realizing benefits and minimizing negative impacts. While the Assessment should outline potential benefits, and the Milestone and Timelines section
should outline steps to realize them, there is often no guarantee that those benefits are always realized. Similarly, there may be the theoretical potential to minimize negative impacts, but this may fail to be done in practice. With this in mind, this element addresses the gap between ambition and reality, and how to ensure that benefits or risk mitigation measures can actually be delivered. This activity may surface additional actions to add to the plan. It may also help identify external factors, which can in turn inform the Engagement section.

Guiding questions for realizing benefits could include:
- To what extent are identified benefits inherent in the project or contingent on external policy, social, or economic factors? What are these factors?
- What could be barriers to delivering these benefits?
- What would need to be done, by people on the project team and by people external to the organization, to overcome these barriers?

Guiding questions for minimizing negative impacts could include:
- What could be obstacles to your plans for minimizing negative impacts?
- What would need to be done, by people on the project team and by people external to the organization, to overcome these barriers?

Resource Summary
The Resource Summary element should describe project resources dedicated to implementation; tables, lists, or other figures may be used. Include information about staff (number, time on project, and experience), facilities, capabilities (including energy and environmental justice expertise), and budget (both federal and cost share) that will support implementing the plan. This can include contracting or partnering with organizations with relevant expertise.

**HAVE MORE QUESTIONS?**

If you have further questions, please email them to [H2Hubs@hq.doe.gov](mailto:H2Hubs@hq.doe.gov).

If you have problems with OCED Exchange, email [OCED-ExchangeSupport@hq.doe.gov](mailto:OCED-ExchangeSupport@hq.doe.gov).

Include the FOA name and number in the subject line.
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